#### **Performance Measurement in the Conservation Community**

Research survey for "Measuring Conservation Effectiveness Summit," May 5-6, Palo Alto, California.

Over the past few years, there have been major advances in measuring the effectiveness of biodiversity conservation projects, programs, and organizations. There is still, however, a major gap between the rhetoric of organizations and funders in terms of the desirability of measuring conservation effectiveness, versus the reality of actually adopting and implementing systematic and transparent systems that allow us to improve our collective work. To this end, the members of the Conservation Measures Partnership (CMP) and representatives of key environmental funders are planning a Measuring Conservation Effectiveness Summit May 5 & 6th 2010 that will focus attention on these critical issues. In anticipation of the summit, a committee has been formed to conduct original research on the current state and direction of systematic performance measurement (SPM) among summit attendees. We define SPM as:

## the regular monitoring, evaluation and adaptation of conservation actions

based on clearly stated goals, objectives, and assumptions

## so as to assess effectiveness, promote learning, and report achievements

For the purposes of this survey, our use of the term SPM is roughly synonymous with the terms "adaptive management" and "systematic effectiveness measurement." We now look to you for the status and direction of SPM within your foundation, your grantees, and examples of its use in conservation.

#### **Instructions for Lead Respondent**

The survey should take one hour to complete, depending on the availability of information within your organization.

- The lead respondent is not expected to be able to complete the survey by him/herself, but rather act as the data facilitator for the foundation.
- Fill out as much as you can and pursue missing information from key informants within the organization.
- You can forward this link to colleagues, use the link to access and complete the survey over multiple days on multiple computers, BUT please be advised that you and other respondents must hit the "NEXT" button on each page to save responses when you exit the survey.

You should also have received the survey as a Word document to facilitate copying and pasting relevant questions and forwarding them to the appropriate colleague.

The survey is divided into four sections: (1) Contact and Org Info, (2) SPM within your Foundation (3) Obstacles and Catalysts for SPM, and (4) SPM & Grantees.

#### **Important Notes**

• Your willingness to respond honestly and critically is essential to this survey's success. Responses will be shared

in aggregate and anonymously. We will thus not be sharing responses attributed to either specific people or foundations unless subsequent permission is granted.

- If you use only elements of SPM in your work, that is perfectly acceptable, and your answers in this survey can represent what ever form SPM takes within your foundation.
- Recognizing that many lead respondents will not have precise answers to some questions, we ask you to do the
  best you can and, where necessary, note your confidence or level of precision in the commentary box associated
  with each question. We would rather have rough guesses for each question, rather than have them left blank.

Kristin Sherwood is available for assistance in all aspects of survey completion. She can be reached at kristinIsherwood@gmail.com or (650) 796-8230 and is located in San Francisco, CA. If needed, Kristin would be glad to walk through the survey with folks on the phone. Kristin will also review answers and may email respondents directly for clarification or further information.

## Please submit surveys by **April 16th** to be included in the summit

| eneral Information   |  |
|--|--|
| ntact & Organization Info  |  |
| 1. Lead Respondent   |  |
| Your Name:   |  |
| Institution or Foundation:   |  |
| Program:   |  |
| Position:  |  |
| Country in which you are based:  |  |
| Email Address:   |  |
|  |  |
|  | ts on lead respondent and colleagues consulted, if |
|  | ts on lead respondent and colleagues consulted, if |
| 2. Additional comment applicable:  | ts on lead respondent and colleagues consulted, if |
| 2. Additional comment applicable:  |  |
| 2. Additional comment applicable:  3. Within your foundates                      | tion, what is the approximate number of            |
| 2. Additional comment applicable:  3. Within your foundattotal foundation staff? | tion, what is the approximate number of  programs? |

| 4. Comments on St   | taff, Programs, and Grant #s:   |
|---|---|
|   |   |
|   | ▼   |
| 5. Within the conse   | ervation grant-making at your foundation, what % of   |
| grants fall into eac  | h of these categories?  |
| Site-based conservation   |   |
| Advocacy and policy work  |   |
| Conservation science and technology                                 |   |
| Other (please specify below)  |   |
| 6 Commonts on %   | of grants and satogories  |
| o. Comments on %  | o of grants and categories  |
|   | <u>-</u>  |
|   |   |
| 7. Approximate and  | nual conservation budget in US\$ for FY2010   |
|   |   |
| 8. Comments on bu   | udaet   |
|   |   |
|   |   |
| 9. Approximate %  | of conservation work supported in US & Canada vs  |
| outside:  |   |
| US & Canada   |   |
|   |   |
| Outside US & Canada   |   |
|   |   |
|   | ments on your organization  |
|   |   |
| 10. Additional comi   | on Practices  |
| 10. Additional comments ternal Foundatio goal of Section 1 is to un | on Practices  Inderstand your foundation's approach and attitudes towards SPM, with   |
| ternal Foundatio  | on Practices  Inderstand your foundation's approach and attitudes towards SPM, with the programs/strategies and for grantee projects. Please respond on behaviors |
| ternal Foundatio  | on Practices  Inderstand your foundation's approach and attitudes towards SPM, with   |
| ternal Foundatio  | on Practices  Inderstand your foundation's approach and attitudes towards SPM, with the programs/strategies and for grantee projects. Please respond on behaviors |
| ternal Foundatio  | on Practices  Inderstand your foundation's approach and attitudes towards SPM, with the programs/strategies and for grantee projects. Please respond on behaviors |

| 11. How strongly do you agree                                     |                | s - Donor (      | J1 93                  |                   |
|---|----------------|------------------|------------------------|-------------------|
|   | e/disagree v   | vith the follo   | wing stat              | ement:            |
|   | Strongly Agree | Moderately Agree | Moderately<br>Disagree | Strongly Disagree |
| My foundation does systematic performance measurement (SPM) well. | 0              | 0                | 0                      | 0                 |
| My foundation is effective at helping our grantees do SPM well.   | О              | O                | O                      | O                 |
| Our grantees do SPM well.   | О              | С                | O                      | О                 |
| Comments (optional):  |                |                  |                        |                   |
|   |                |                  | <u> </u>               |                   |
| SPM? Where possible, give spe<br>your foundation. If your found   | _              |                  |                        |                   |
| please note that.   |                |                  | A                      | o. o,             |
| please note that.   |                |                  | <u> </u>               | O. O. P.,         |
| please note that.   |                |                  | <b>▲</b>               | 6. 5. 1.,         |
| please note that.   |                |                  | <u>▼</u>               |                   |
| please note that.   |                |                  |                        |                   |
| please note that.   |                |                  |                        |                   |

### 13. How important is answering the following questions within your foundation?

|   | Very important | Somewhat important | Minimally<br>important | Not at all important |
|---|----------------|--------------------|------------------------|----------------------|
| Are our funding programs having their intended impacts?             | 0              | lacktriangle       | 0                      | O                    |
| Are our grantee's projects having their intended impacts?           | $\circ$        | 0                  | $\circ$                | $\odot$              |
| Are our grantee's actions cost-effective?                           | O              | $\circ$            | 0                      | $\odot$              |
| Are our grantee's actions being adapted and improved?               | O              | $\circ$            | 0                      | $\odot$              |
| Are our foundation strategies regularly being adapted and improved? | O              | O                  | O                      | O                    |
| Can our funding be better coordinated across the foundation?        | $\circ$        | $\odot$            | O                      | $\circ$              |
| Can our funding be better coordinated with other foundations?       | 0              | $\circ$            | O                      | O                    |
| Can credible results be demonstrated to our board?                  | $\circ$        | $\circ$            | $\circ$                | $\odot$              |
| Do we understand why a grantee's project fails when it does so?     | O              | 0                  | O                      | 0                    |
| What can be learned to improve our foundation's work?               | $\circ$        | 0                  | $\circ$                | $\odot$              |
| Other (please specify)  |                |                    |                        |                      |

### 14. Using your foundation's <u>current</u> SPM system(s), how well can your foundation answer the following questions?

|   | Very well    | Somewhat well      | Minimally well | Not at all |
|---|--------------|--------------------|----------------|------------|
| Are our funding programs having their intended impacts?             | $\odot$      | $\circ$            | $\odot$        | $\odot$    |
| Are our grantee's projects having their intended impacts?           | $\circ$      | $oldsymbol{\circ}$ | $\odot$        | 0          |
| Are our grantee's actions cost-effective?                           | 0            | 0                  | 0              | 0          |
| Are our grantee's actions being adapted and improved?               | $\odot$      | $\odot$            | lacktriangle   | $\circ$    |
| Are our foundation strategies regularly being adapted and improved? | lacktriangle | $\odot$            | 0              | 0          |
| Can our funding be better coordinated across the foundation?        | $\circ$      | $oldsymbol{\circ}$ | $\odot$        | 0          |
| Can our funding be better coordinated with other foundations?       | 0            | 0                  | 0              | 0          |
| Can credible results be demonstrated to our board?                  | $\odot$      | $\odot$            | lacktriangle   | $\odot$    |
| Do we understand why a grantee's project fails when it does so?     | $\circ$      | 0                  | O              | O          |
| What can be learned to improve our foundation's work?               | $\odot$      | $\odot$            | lacktriangle   | $\circ$    |
| Other (please specify)  |              |                    |                |            |

|   |                   | ▲                  |            |
|---|-------------------|--------------------|------------|
| 16. In general for each audiend   | ce within your f  | foundation, how s  | trongly do |
| you agree/disagree with the fo  | _                 | nents:             |            |
| Has a thorough understanding of what SPM is   | Program directors | Upper management   | Board      |
| and how it is implemented at the foundation   |                   |                    |            |
| Has a thorough understanding of what the possible benefits of SPM are to the foundation |                   |                    |            |
| Has a positive/favorable attitude towards implementing SPM within the foundation        |                   |                    |            |
| Views the implementation of SPM in the near future as a high priority                   |                   |                    |            |
| Comments on statements and audiences:   |                   |                    |            |
| 17. Within your funding progra  | -                 | ndation, is SPM    |            |
|   |                   |                    |            |
| 18. How many full-time equiva   |                   | edicated to SPM a  | nt your    |
| 19. Of conservation program st<br>dedicated to SPM?                                     | taff, approxima   | itely what % of ti | me is      |

The goal of Section 2 is to understand what barriers and catalysts exist for operationalizing SPM within the conservation programs at your foundation.

## 21. Where you do see SPM happening in your foundation's conservation programs, how important were the following 'key ingredients' or 'catalysts' to SPM adoption? (Please answer this question ONLY if you feel that SPM has been adopted)

|  | Absolutely essential | Very important | Moderately<br>useful | Not necessary |
|--|----------------------|----------------|----------------------|---------------|
| A vision for what could be accomplished with SPM (i.e., SPM is an a integral part of foundation's mission & goals) | O                    | O              | 0                    | O             |
| Evidence that SPM led to increased effectiveness and/or efficiency   | O                    | $\odot$        | 0                    | O             |
| Seeing it being successfully implemented by other conservation or development foundation                           | O                    | $\odot$        | 0                    | O             |
| A requirement exists for SPM plans within program strategies   | O                    | lacktriangle   | $\circ$              | O             |
| Presence of a champion within organization   | $\odot$              | $\odot$        | $\odot$              | $\odot$       |
| Dedicated SPM program with staff supporting implementation   | O                    | $\odot$        | O                    | O             |
| Dedicated funding for SPM  | $\circ$              | $\odot$        | $\odot$              | lacktriangle  |
| Institutional mandate  | 0                    | lacktriangle   | $\circ$              | lacktriangle  |
| Board requirement to adopt SPM   | O                    | 0              | 0                    | lacktriangle  |
| Board reporting requirement  | $\circ$              | $\odot$        | $\odot$              | $\odot$       |
| Software tools that support SPM collection, management, & reporting  | 0                    | 0              | 0                    | $\odot$       |
| Other (please specify)   |                      |                |                      |               |

## 22. In rank order and using the list above, what are the top 3 most important key ingredients or catalysts to SPM adoption within your organization? Please do not list the same factor more than once.

|                     | Key Ingredients or Catalysts to SPM adoption |  |
|---------------------|--|--|
| #1 (most important) |  |  |
| #2                  |  |  |
| #3                  |  |  |
| Comments on ranking |  |  |
|                     |  |  |

## 23. Do you have evidence that SPM leads to improvements in conservation grant-making? (i.e. more effective grant prioritization, strategy selection etc)

| C Strong evidence         | Moderate evidence | Weak or anecdotal evidence | No evidence |
|---------------------------|-------------------|----------------------------|-------------|
| General comments on evide | nce               |                            |             |
|                           |                   |                            |             |
|                           |                   |                            | ▼           |

### 24. In your experience, how important are the following factors in impeding adoption of SPM in your foundation's conservation programs?

|  | Very important<br>(extreme<br>obstacle) | t Somewhat<br>important<br>(major barrier) | Minimally<br>important<br>(minor hurdle | Not important<br>(not an issue) |
|--|---|--|---|---------------------------------|
| Lack of money  | $\circ$                                 | 0  | 0                                       | 0                               |
| Lack of time   | $\circ$                                 | lacktriangle                               | 0                                       | lacktriangle                    |
| Lack of staff dedicated to SPM   | $\odot$                                 | lacktriangle                               | O                                       | •                               |
| Lack of good examples of SPM helping to achieve conservation goals   | O                                       | $oldsymbol{\circ}$                         | 0                                       | O                               |
| Perception that SPM is too complex   | $\odot$                                 | lacktriangle                               | 0                                       | lacktriangle                    |
| Perception that SPM is too simplistic  | $\circ$                                 | 0  | 0                                       | 0                               |
| Perception that SPM (or related terms: adaptive management, monitoring & evaluation) has become a meaningless buzzword           | O                                       | 0  | 0                                       | O                               |
| Perception that SPM is unnecessary to doing effective conservation   | O                                       | $oldsymbol{\mathbb{C}}$                    | O                                       | O                               |
| Lack of board pressure   | lacktriangle                            | 0  | 0                                       | 0                               |
| Lack of peer pressure  | lacktriangle                            | $\odot$                                    | $\circ$                                 | $\odot$                         |
| Lack of training   | $\circ$                                 | lacktriangle                               | 0                                       | $\odot$                         |
| Lack of quality trainers   | $\circ$                                 | lacktriangle                               | 0                                       | lacktriangle                    |
| Lack of database exchange to share practices and learning  | $\circ$                                 | lacktriangle                               | 0                                       | lacktriangle                    |
| Lack of support from upper management  | $\circ$                                 | $\odot$                                    | $\circ$                                 | $\odot$                         |
| Lack of demand from upper management   | 0                                       | lacktriangle                               | 0                                       | •                               |
| Lack of support and/or interest from grantees  | $\circ$                                 | $\odot$                                    | $\circ$                                 | $\odot$                         |
| Lack of good software tools to implement SPM   | $\odot$                                 | 0  | 0                                       | 0                               |
| Lack of an overall culture of accountability to our bottom lin (biodiversity conservation)                                       | е С                                     | $\odot$                                    | O                                       | O                               |
| Lack of incentives to change the status quo (i.e., SPM not a<br>part of business practice to date and no incentive to<br>change) | O                                       | 0  | 0                                       | O                               |
| Other (please specify)   |   |  |   |                                 |
|  |   |  |   |                                 |

|  |   | Obstacles   |  |
|--|---|---|--|
| #1 (most important)  |   |   |  |
| #2   |   |   |  |
| #3   |   |   |  |
| Comments on ranking  |   |   |  |
| <ul><li>programs, and</li><li>critical future</li></ul>  |   | e adopted more wid  | ely within your  |
|  |   | e adopted more wid  | ely within your  |
| critical future foundation  antee Orientate  | steps if SPM is to be   | e adopted more wid  | <u>▲</u>   |
| • critical future foundation  antee Orientateo goal of Section 3 is to unizations adoption and grantees.  27. Among the grantees                                   | the steps if SPM is to be anderstand SPM within you use of SPM, as well as the antees that your four        |   | th in terms of the granundation promotes SPM   |
| • critical future foundation  antee Orientate  goal of Section 3 is to unizations adoption and grantees.  27. Among the grafoundation promotes                     | intees that your four   | ur grantee population, bo<br>e extent to which your for<br>undation funds, how<br>e grantees' organiza                            | th in terms of the granundation promotes SPM  does your ations?                      |
| • critical future foundation  antee Orientateo goal of Section 3 is to unizations adoption and grantees.  27. Among the grafoundation promot  © We mandate the use | inderstand SPM within you use of SPM, as well as the intees that your foute SPM within those the use of SPM | ur grantee population, bo<br>e extent to which your for<br>undation funds, how<br>e grantees' organiza<br>© We informally promote | th in terms of the gran undation promotes SPM does your ations?  © We do not promote |

|   | Moderate evidence  | © Weak or anecdotal evidence | ○ No evidence           |
|---|--|------------------------------|-------------------------|
| General comments on evi   | dence  |                              |                         |
|   |  |                              | <b>A</b>                |
|   |  |                              | $\overline{\mathbf{v}}$ |
|   | (Q29-Q38), your answers shou<br>h. If more than one person is fi |                              |                         |
| 29. For the follow  | ving questions   |                              |                         |
| What is the name of the greeponding for?  | rant-making program(s) you ar                                    | -e                           |                         |
| What % of conservation furepresented by this/these  | nding at your foundation is program(s)?                          |                              |                         |
| C Almost always (>90% Comments on SPM extent  |  | Occasionally (10-49%)        | )                       |
|   |  |                              |                         |
| 31. Of the projec   | ts within your portfo  | olio, estimate the %         | of projects that        |
| have  |  |                              |                         |
| good conservation plans   | in place (i.e., planned)   |                              |                         |
| implemented plan and n  | nonitoring (i.e., planned, imple                                 | mented plan, and             |                         |
| nonitored)  | and implemented plan monit                                       | ored, evaluated, &           |                         |
|   | illied, illipiellielited piali, illollit                         |                              |                         |
| nonitored)gone full cycle (i.e., plandapted)  32. Of the total a  | nnual budget for you   | ur funding portfolio         | , roughly what %        |
| nonitored)gone full cycle (i.e., planedapted)  32. Of the total a  ofgrants have an SPM com                     |  | ur funding portfolio         | , roughly what %        |
| monitored)gone full cycle (i.e., plandapted)  32. Of the total a  ofgrants have an SPM com 50%, 61-80%, 81-100% | nnual budget for you   |                              | , roughly what %        |

### 33. In general, for the grantees within your portfolio, how strongly do you agree/disagree with the following statements:

|   | Strongly agree | Moderately agree | Moderately<br>disagree | Strongly disagree |
|---|----------------|------------------|------------------------|-------------------|
| Our grantees have a thorough understanding of what SPM is and how it is implemented at their organization | O              | 0                | O                      | O                 |
| Our grantees have a thorough understanding of what the possible benefits of SPM are to their organization | O              | 0                | O                      | O                 |
| Our grantees have a positive/favorable attitude towards implementing SPM within their organization        | O              | 0                | 0                      | O                 |
| Our grantees view the implementation of SPM in the near future as a high priority                         | 0              | 0                | O                      | O                 |
| Comments:   |                |                  |                        |                   |

# 34. Where you do see SPM happening among your grantees, how important were the following 'key ingredients' or 'catalysts' to SPM adoption? (Please answer this question ONLY if you feel that SPM has been adopted among your grantees)

|   | Absolutely essential | Very important | Moderately useful | Not necessary |
|---|----------------------|----------------|-------------------|---------------|
| SPM as an integral part of organization's mission & goals                         | $\circ$              | $\odot$        | $\circ$           | 0             |
| Evidence that SPM led to increased effectiveness and/or efficiency                | 0                    | $\odot$        | 0                 | $\circ$       |
| Seeing it being successfully implemented by other conservation or development NGO | 0                    | O              | 0                 | 0             |
| A workplan of activities that integrated SPM                                      | $\circ$              | lacktriangle   | $\odot$           | $\odot$       |
| Presence of a champion within organization  | 0                    | 0              | 0                 | $\mathbf{C}$  |
| Dedicated SPM program with staff supporting implementation                        | 0                    | $\odot$        | O                 | O             |
| Dedicated funding for SPM   | $\circ$              | $\odot$        | $\circ$           | lacktriangle  |
| Institutional mandate   | $\circ$              | $\odot$        | $\circ$           | $\odot$       |
| Donor requirement to adopt SPM  | 0                    | 0              | $\circ$           | $\odot$       |
| Donor reporting requirement   | $\circ$              | 0              | $\odot$           | 0             |
| Software tools that support SPM collection, management, & reporting               | O                    | •              | O                 | 0             |
|   |                      |                |                   |               |

Other (please specify)

# Measuring Conservation Effectiveness - Donor Orgs 35. In rank order and using the list above, what are the top 3 most important key ingredients or catalysts to SPM adoption among your grantees? Please do not list the same factor more than once. Key Ingredients or Catalysts to SPM adoption #1 (most important) #2 #3 Comments on ranking

#### 36. In your experience, how important are the following factors in impeding adoption of SPM among your grantees?

|  | Very importan<br>(extreme<br>obstacle) | t Somewhat<br>important<br>(major barrier) | Minimally<br>important<br>(minor hurdle | Not important<br>(not an issue) |
|--|--|--|---|---------------------------------|
| Lack of money  | $\odot$                                | 0  | $\odot$                                 | 0                               |
| Lack of time   | $\odot$                                | $\odot$                                    | $\odot$                                 | $\odot$                         |
| Lack of staff dedicated to SPM   | lacktriangle                           | $\odot$                                    | $\odot$                                 | lacktriangle                    |
| Lack of good examples of SPM helping to achieve conservation goals   | 0                                      | $\odot$                                    | O                                       | 0                               |
| Perception that SPM is too complex   | $\odot$                                | 0  | $\odot$                                 | $\odot$                         |
| Perception that SPM is too simplistic  | lacktriangle                           | $\odot$                                    | $\odot$                                 | lacktriangle                    |
| Perception that SPM (or related terms: adaptive management, monitoring & evaluation) has become a meaningless buzzword     | 0                                      | O  | O                                       | O                               |
| Perception that SPM is unnecessary to doing effective conservation   | O                                      | $\odot$                                    | $\odot$                                 | $\odot$                         |
| Reporting guidelines of major donors discourage or inhibit SPM   | 0                                      | 0  | 0                                       | 0                               |
| Lack of donor pressure   | $\odot$                                | $\odot$                                    | $\odot$                                 | $\odot$                         |
| Lack of board pressure   | $\odot$                                | 0  | 0                                       | $\odot$                         |
| Lack of peer pressure  | $\odot$                                | $\odot$                                    | $\odot$                                 | $\odot$                         |
| Lack of training   | $\bigcirc$                             | 0  | $\circ$                                 | $\odot$                         |
| Lack of quality trainers   | $\circ$                                | $\circ$                                    | $\odot$                                 | $\odot$                         |
| Lack of database exchange to share practices and learning  | $\odot$                                | 0  | $\odot$                                 | $\odot$                         |
| Lack of support from upper management  | $\circ$                                | $\circ$                                    | $\odot$                                 | lacktriangle                    |
| Lack of demand from upper management   | 0                                      | 0  | $\odot$                                 | 0                               |
| Lack of support and/or interest from project managers  | $\odot$                                | $\odot$                                    | $\odot$                                 | $\odot$                         |
| Lack of good software tools to implement SPM   | $\circ$                                | $\circ$                                    | $\odot$                                 | $\circ$                         |
| Lack of an overall culture of accountability to our bottom line (biodiversity conservation)                                | . O                                    | $\circ$                                    | O                                       | O                               |
| Lack of incentives to change the status quo (i.e., SPM not a part of business practice to date and no incentive to change) | 0                                      | 0  | •                                       | 0                               |
| Other (please specify)   |  |  |   |                                 |

| Measuring Conservation Effectiven  | less - Donor Orgs                               |  |  |  |  |
|--|---|--|--|--|--|
| 37. In rank order and using the list above, what are the top 3 most                |   |  |  |  |  |
| important obstacles to SPM adoption among your grantees? Please do not             |   |  |  |  |  |
| list the same factor more than once.   |   |  |  |  |  |
|  | Obstacles                                       |  |  |  |  |
| #1 (most important)  |   |  |  |  |  |
| #2   |   |  |  |  |  |
| #3   |   |  |  |  |  |
| Comments on ranking  |   |  |  |  |  |
|  |   |  |  |  |  |
| 38. Please describe the outlook for SP   | M among your grantees. Where                    |  |  |  |  |
| possible, give anecdotes or evidence tl  |   |  |  |  |  |
|  |   |  |  |  |  |
| <ul> <li>the future direction of SPM among</li> </ul>                              | g your grantees, and                            |  |  |  |  |
| <ul> <li>critical future steps if SPM is to be</li> </ul>                          | adopted more widely among your                  |  |  |  |  |
| grantees   |   |  |  |  |  |
|  | ×   |  |  |  |  |
|  |   |  |  |  |  |
|  | <b>v</b>  |  |  |  |  |
|  |   |  |  |  |  |
| Thanks!  |   |  |  |  |  |
| You're done! Please remember that Kristin Sherwood is                              | s available for assistance in survey completion |  |  |  |  |
| general questions, complaints that the survey is too le                            | ong, etc. She can be reached at                 |  |  |  |  |
| kristinlsherwood@gmail.com or (650) 796-8230, and is located in San Francisco, CA. |   |  |  |  |  |
| 39. Do you have any specific ideas for the Summit that you would like to           |   |  |  |  |  |
| offer to the organizers? Do you have any specific concerns that you would          |   |  |  |  |  |
| like to share?   |   |  |  |  |  |
|  | <u> </u>  |  |  |  |  |
|  |   |  |  |  |  |
|  | <u>~</u>  |  |  |  |  |
| 40. Additional comments:   |   |  |  |  |  |
| 40. Additional comments.   | <u> </u>  |  |  |  |  |
|  |   |  |  |  |  |
|  |   |  |  |  |  |
|  |   |  |  |  |  |
|  | ✓   |  |  |  |  |
|  |   |  |  |  |  |